

V.

VANESSA TALBOT  
STEP INTO THE SPOTLIGHT

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Digital Products and Programs Agreement





**Refund Policy:**

We comply with Australian Consumer Law. Refunds are provided where required under Australian Consumer Law, including where a product or service is deemed faulty, not as described, or not delivered as promised.

For change-of-mind requests, refunds are not generally provided once access to the digital course or program has been granted.

Any approved refunds are processed promptly back to the original payment method.

**Confidentiality:**

I recognize that anything the client shares with me is regarded as confidential, whether it is business or personal information. I undertake not to at any time, directly or indirectly use or disclose any information the client shares with me in the undertaking of any of Vanessa Talbot products or services.

**Coaching:**

The client is aware that coaching is in no way to be construed as psychological counseling or any type of therapy. Coaching results are not guaranteed. The client enters into the coaching with the full understanding that they are responsible for creating their own results.

This is accountability coaching and the purpose is to use my ability to generate results to generate your own.

It's important to understand that I cannot do this for you.  
What I can do is to guide you in the right direction and to the steps, productivity and consistency you require to build your coaching business.

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_